



# **SONO 3500 CT**

**Ultrasonic Flowmeter** 

**Operating Instructions** 

Edition 07/2019



# Ultrasonic Flowmeter SONO 3500 CT

**Operating Instructions** 

Introduction	1
Safety notes	2
Description	3
Installing/Mounting	4
Electrical connection	5
Commissioning	6
Functions	7
Service and maintenance	8
Troubleshooting/FAQs	9
Technical data	10
Parameter lists	Α
	В

#### Legal information

#### Warning notice system

This manual contains notices you have to observe in order to ensure your personal safety, as well as to prevent damage to property. The notices referring to your personal safety are highlighted in the manual by a safety alert symbol, notices referring only to property damage have no safety alert symbol. These notices shown below are graded according to the degree of danger.

#### **A** DANGER

indicates that death or severe personal injury will result if proper precautions are not taken.

#### **▲** WARNING

indicates that death or severe personal injury may result if proper precautions are not taken.

## **A**CAUTION

indicates that minor personal injury can result if proper precautions are not taken.

#### NOTICE

indicates that property damage can result if proper precautions are not taken.

If more than one degree of danger is present, the warning notice representing the highest degree of danger will be used. A notice warning of injury to persons with a safety alert symbol may also include a warning relating to property damage.

#### **Qualified Personnel**

The product/system described in this documentation may be operated only by **personnel qualified** for the specific task in accordance with the relevant documentation, in particular its warning notices and safety instructions. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when working with these products/systems.

#### Proper use of Danfoss products

Note the following:

# **A**WARNING

Danfoss products may only be used for the applications described in the catalog and in the relevant technical documentation. If products and components from other manufacturers are used, these must be recommended or approved by Danfoss. Proper transport, storage, installation, assembly, commissioning, operation and maintenance are required to ensure that the products operate safely and without any problems. The permissible ambient conditions must be complied with. The information in the relevant documentation must be observed.

#### **Trademarks**

All names identified by ® are registered trademarks of Danfoss A/S. The remaining trademarks in this publication may be trademarks whose use by third parties for their own purposes could violate the rights of the owner.

#### Disclaimer of Liability

We have reviewed the contents of this publication to ensure consistency with the hardware and software described. Since variance cannot be precluded entirely, we cannot guarantee full consistency. However, the information in this publication is reviewed regularly and any necessary corrections are included in subsequent editions.

# Table of contents

1	Introduction	on	7
	1.1	History	7
	1.2	Items supplied	7
	1.3	Checking the consignment	8
	1.4	Device identification	8
	1.5	Further Information	10
2	Safety not	es	13
	2.1	General safety instructions	13
	2.2	Lithium batteries	13
	2.3	Installation in hazardous area	14
	2.4	Certificates	14
3	Descriptio	n	15
	3.1	Overview	15
	3.2	System components	15
	3.3	Design	15
	3.4	Features	16
	3.5	Principle of operation	17
4	Installing/N	Mounting	19
	4.1	Flowmeter installation	19
	4.2 4.2.1 4.2.2 4.2.3	Sensor installation	19
	4.3 4.3.1	Transmitter installation (compact/remote versions)	
5	Electrical of	connection	27
	5.1	Backup battery	27
	5.2	Remote transmitter only: Electrical connection of sensor cable	28
	5.3	Compact and remote transmitters: Connecting output and power supply	31
	5.4	Wiring energy calculator type INFOCAL 9	33
	5.5 5.5.1 5.5.2	Sealing of SONO 3500 CT User sealing of sensor Verification sealing	34

6	Commiss	sioning	37
	6.1	Operating the local display	37
	6.2	Navigating the menu structure	38
	6.3	Start-up routine	39
	6.4	Commissioning via PDM	
	6.4.1	Installing and connecting the IrDA interface adapter	
	6.4.2	Installing EDD files	
	6.4.3 6.4.4	Adding the device to the network	
	6.4.5	Optimizing the system	
	6.4.6	Output A, terminals 56/57:	
	6.4.7	Output B, terminals 66/67:	
	6.4.8	Checking the operation readiness	
7	Functions	s	49
	7.1	Unit selection	49
	7.2	Number of decimal digits	49
	7.3	Password-protected data	50
	7.4	Hardware key	50
8	Service a	and maintenance	53
	8.1	Maintenance	53
	8.2	Battery replacement	53
	8.3	Technical support	56
	8.4	Application-specific data - Qualification certificate	56
	8.5	Qualification certificate	58
	8.6	Return procedures	60
	8.7	Battery disposal	61
9	Troublesh	hooting/FAQs	63
	9.1	Error codes	63
	9.2	Diagnosing with PDM	64
10	Technica	l data	67
	10.1	SONO 3500 CT	67
	10.2	Battery	68
	10.3	Sensor for SONO 3500 CT	
	10.4	Dimensional drawings for SONO 3500 CT	70
	10.5	Pine dimensions for SONO 3500 CT	70

Α	Paramete	er lists	73
	A.1	Identification	73
	A.2	Output	74
	A.3	Diagnostic	76
	A.4	Meter setup	81
	A.5	Human Interface	83
	A.6	Unit conversion table	83
В	Settings		85
	B.1	Factory settings	85
	Index		87

Introduction

These instructions contain all information required to commission and use the device. It is your responsibility to read the instructions carefully prior to installation and commissioning. In order to use the device correctly, first review its principle of operation.

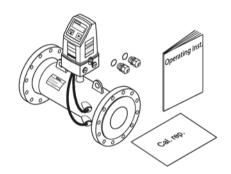
The instructions are aimed at persons mechanically installing the device, connecting it electronically, configuring the parameters and commissioning it, as well as service and maintenance engineers.

# 1.2 Items supplied

The device can be delivered as either a compact or a remote system.

## Compact system

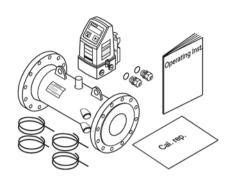
- Sensor
- Transmitter
- Operating Instruction
- Calibration report



#### 1.3 Checking the consignment

#### Remote system

- Sensor
- Transmitter
- Operating Instruction
- Calibration report
- Wall/pipe mounting kit with bracket and terminal box
- · 4 Transducer coaxial cables



#### Note

The scope of delivery may vary, depending on version and add-ons. Make sure the scope of delivery and the information on the nameplate correspond to your order and the delivery note.

# 1.3 Checking the consignment

- 1. Check the packaging and the device for visible damage caused by inappropriate handling during shipping.
- 2. Report any claims for damages immediately to the shipping company.
- 3. Retain damaged parts for clarification.
- Check the scope of delivery by comparing your order to the shipping documents for correctness and completeness.

## 1.4 Device identification

The SONO 3500 CT flowmeter is delivered with different labels (nameplates) on the transmitter and sensor. The transmitter and sensor are matched paired.

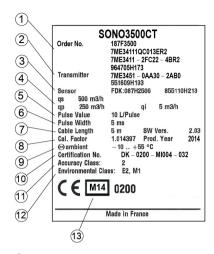
The transmitter has two nameplates. One (silver) is placed on the front of the transmitter. The transmitter system nameplate (white) is placed on the right side of the transmitter. Both provide valuable information about the device and system. The sensor system nameplate (white) is placed on middle of the sensor.

#### Note

#### Identification

Identify your device by comparing your ordering data with the information on the product and specification nameplates.

## Transmitter system nameplate



- ① System number (order code identifying selected options and system serial number)
- 2 Transmitter production code and serial number
- 3 Sensor production code and serial number
- 4 Maximum flow value (qs), Nominal flow value (qp), Minimum flow value (qi)
- 5 Pulse value (output A)
- 6 Pulse width (output A)
- 7 Cable length (one transducer cable); Software version
- 8 Calibration factor; Production year
- 9 Ambient temperature range
- 10 Type approval number
- Accuracy class
- ② Environmental class
- Verification markings

Figure 1-1 Transmitter system nameplate

#### 1.5 Further Information

## Sensor system nameplate

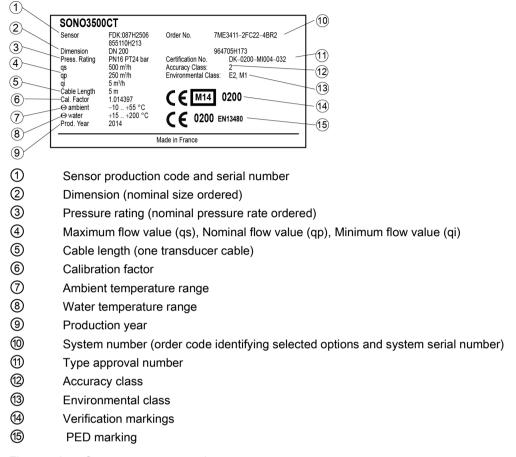


Figure 1-2 Sensor system nameplate

#### Note

#### The matched paired transmitter and sensor shall be mounted together

Please check that the system nameplates of transmitter and sensor have the same system serial number.

## 1.5 Further Information

#### Product information on the Internet

The Operating Instructions are available on the Danfoss homepage, where further information on the range of Danfoss flowmeters may also be found: Product information (http://www.danfoss.com/en/products/energy-metering/dhs/energy-metering/)

# 6.4 Commissioning via PDM

SIMATIC PDM (Process Device Manager) is a software package for configuring, parameterizing, commissioning, and maintaining field devices (for example transducers).

Among other features, SIMATIC PDM contains a simple process for monitoring process values, interrupts and status/diagnosis signals of a field device.

#### Note

For instructions on installation and operation of SIMATIC PDM, refer to the SIMATIC PDM Getting Started (included in the documentation package that comes with PDM).

#### Note

Minimum PDM version required is SIMATIC PDM V6.0 + SP5

#### Note

#### Default password

Any data change in PDM requires a password. The default password is 1000. For further information, see Password-protected data (Page 50).

#### Note

For type-approved and verified SONO 3500 CT flowmeter the settings are HW key protected and can only be read, but not changed via PDM. This HW key is protected via the verification sealing. The verification sealing can only be broken by the user with the acceptance of the local authorities.

In the following it is described how the device is commissioned using SIMATC PDM.

The commissioning is divided into the following steps:

- 1. Installing and connecting the IrDA interface adapter (Page 40)
- 2. Installing EDD files (Page 41)
- 3. Adding the device to the network (Page 42)
- 4. Configuring the device (Page 42)
- 5. Optimizing the system (Page 43)
- 6. Checking the operation readiness (Page 46)

# 6.4.1 Installing and connecting the IrDA interface adapter

#### Note

#### IrDA driver installation

For installation of the IrDA driver, refer to the instructions delivered with the adapter.

1.5 Further Information

Safety notes

# 2.1 General safety instructions



## CAUTION

Correct, reliable operation of the product requires proper transport, storage, positioning and assembly as well as careful operation and maintenance.

Only qualified personnel should install or operate this instrument.

#### Note

Alterations to the product, including opening or improper modifications of the product are not permitted.

If this requirement is not observed, the CE mark and the manufacturer's warranty will expire.

# 2.2 Lithium batteries

Lithium batteries are primary power sources with high energy content designed to represent the highest possible degree of safety.



## WARNING

#### Potential hazard

Lithium batteries may present a potential hazard if they are abused electrically or mechanically.

- Observe the following precautions when handling and using lithium batteries:
  - Do not short-circuit, recharge or connect with false polarity.
  - Do not expose to temperature beyond the specified temperature range or incinerate the battery.
  - Do not crush, puncture or open cells or disassemble battery packs.
  - Do not weld or solder to the battery's body.
  - Do not expose contents to water.

2.3 Installation in hazardous area

# 2.3 Installation in hazardous area



## NOT allowed for use in hazardous areas!

Equipment used in hazardous areas must be Ex-approved and marked accordingly!

This device is NOT approved for use in hazardous areas!

# 2.4 Certificates

Certificates are posted on the Internet.

Description

# 3.1 Overview

The SONO 3500 CT ultrasonic flowmeter systems consist of a sensor and a transmitter. The transmitter is type-approved with the custody transfer (CT) approval for use in energy metering systems. The transmitter is designed to measure flow water applications.

The ultrasonic flowmeter transmitter comes as a mains-powered version with battery backup.

The following table shows the ultrasonic flowmeter systems with these transmitter types:

Sensor type	Transmitter	Flowmeter system
SONO 3500 CT (2-path)	incl	SONO 3500 CT
DN 100 to DN 1200		

# 3.2 System components

The flowmeter system includes:

- Mains-powered transmitter with battery backup
- The sensor is a 2-path sensor with flanges and inline transducers wet-calibrated from factory together with the transmitter (DN 100 (4") to DN 1200 (48"))

# 3.3 Design

The transmitter is designed with fiberglass reinforced polyamide enclosure for remote or compact installation in normal areas. The remote versions are available with up to 30 meter distance from flowmeter to transmitter. When ordered as a compact version in the series SONO 3500 CT the transducer cables are pre-mounted at the sensor.



SONO 3500 CT transmitter



SONO 3500 CT display

The transmitter is available in an IP67/NEMA 4X/6 enclosure.

For spare part cases the transmitter is always ordered as part of a complete flowmeter system.

The transmitter can be ordered preprogrammed with the given sensor data (system serial number).

## 3.4 Features

The following features are available:

- Mains-powered transmitter
- Battery backup with 3.6 V Lithium single D-cell battery
- Suitable for sensor pipe diameters from DN 100 (4") up to DN 1200 (48")
- IP67 (NEMA 4X/6) rated polyamide transmitter enclosure
- Factory preset to the nominal dimensions of pipe type and pipe size
- Programming via SIMATIC PDM
- Local control panel with single push button, 8-digit display and IrDA optical interface for communication with SIMATIC PDM
- Display showing accumulated volume as well as instantaneous flow rate. The displayed units are m<sup>3</sup>/h and m<sup>3</sup>
- Two digital outputs for volume pulse or alarm

## **Applications**

The main application for the type-approved SONO 3500 CT flowmeters is measurement of water flow in district heating plants, local networks, boiler stations, substations, chiller plants, irrigations plants, and other general water applications.

## Integration

The flowmeter pulse output is often used as input for an energy meter or as input for digital systems for remote reading. The transmitter has two pulse outputs, with functions that can be individually selected, and integrated IRDA (optical eye) communication interface (Modbus RTU).

The settings of the transmitter, for example flow and pulse output rate, are defined when ordering the complete flowmeter. If the flowmeter forms part of an energy meter system for custody transfer, no further approvals are needed, except possible local approvals.

#### Transmitter communication solutions

The transmitter supports Modbus RTU communication via the optical IrDA interface at the display, enabling the change of different transmitter settings using the SIMATIC PDM software tool.

The transmitter is configured in a combination of hardware (HW) and firmware (FW). For the communication and parametrization via SIMATIC PDM a firmware-specific device description (EDD) is needed.

# 3.5 Principle of operation

## Physical principle

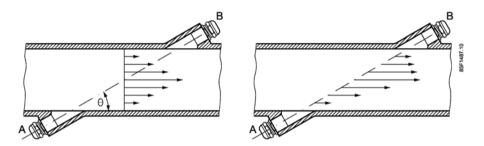


Figure 3-1 Velocity distribution along sound path

A sound wave travelling in the same direction as the liquid flow arrives at point B from point A in a shorter time than the sound wave travelling against the flow direction (from point B to A).

The difference in sound transit time indicates the flow velocity in the pipe.

Since delay time is measured at short intervals both in and against flow direction, temperature has no influence on measurement accuracy.

#### SONO 3500 CT flowmeters

In SONO 3500 CT flowmeters the ultrasonic transducers are placed at an angle  $\theta$  in relation to the pipe axis. The transducers function as transmitters and receivers of the ultrasonic signals. Measurement is performed by determining the time the ultrasonic signal takes to travel with and against the flow. The principle can be expressed as follows:

$$v = K \times (t_{B,A} - t_{A,B}) / (t_{A,B} \times t_{B,A}) = K \times \Delta t/t^2$$
  
where

v = Average flow velocity

t = Transit time

K = Proportional flow factor

This measuring principle offers the advantage that it is independent of variations in the actual sound velocity of the liquid, i.e. independent of the temperature.

The mechanical/geometrical pipe data is transducer angle ( $\theta$ ), distance between sensors (L) and pipe dimension ( $D_i$  and  $D_u$ ) shown in the figure below.

# 3.5 Principle of operation

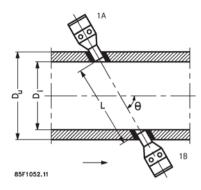


Figure 3-2 Measuring principle

The ultrasonic signal is sent directly between the transducers. The advantage gained sending signals from point to point is an extremely good signal strength.

Installing/Mounting

# 4.1 Flowmeter installation

The flowmeter installation is done in two steps:

- 1. Sensor installation
- 2. Transmitter installation

#### **Environment**



SONO 3500 CT flowmeters are suitable for indoor and outdoor installations.

 Make sure that temperature and ambient specifications indicated on the device type plate/label are not exceeded.



#### Direct sunlight

Device damage.

The device can overheat or materials become brittle due to UV exposure.

Protect the device from direct sunlight.

Make sure that the maximum permissible ambient temperature is not exceeded.

Refer to the information in Technical data (Page 67).

Ambient temperature for transmitter:

- -10 °C to +55 °C (14 to 131 °F)
- The enclosure rating of the transmitter is IP67 (NEMA 4X/6) or better.

# 4.2 Sensor installation

#### 4.2.1 Inlet/Outlet conditions

## Requirement for straight inlet before flowmeter

In order to maximize performance it is necessary to have straight inlet and outlet flow conditions before and after the flowmeter.

Furthermore, a minimum distance between flowmeter and pumps and valves must be respected.

It is also important to centre the flowmeter in relation to flanges and gaskets.

## 4.2 Sensor installation

Make sure that flowmeter is positioned as low as possible to prevent air from being trapped in flowmeter at transducers.

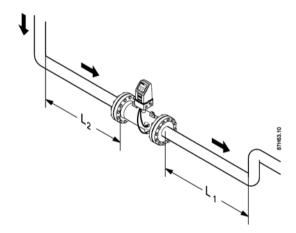
Find a position on the pipeline where inlet pipe to flowmeter has a straight length as specified below.

# Single bend

## 1 x 90° bend

L2: Min. 10 x pipe diameter

L1: 3 x pipe diameter

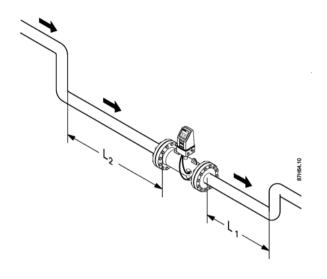


# **Dual bend**

# 2 x 90° bends in the same plane

L2: Min. 10 x pipe diameter

L1: 3 x pipe diameter

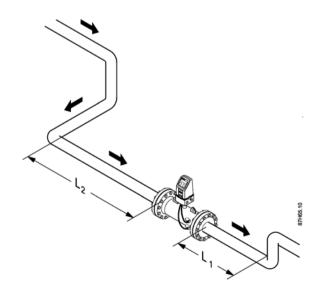


# Triple bend

# 3 x 90° bends in two planes

L2: Min. 20 x pipe diameter

L1: 3 x pipe diameter



## 4.2 Sensor installation

# Valves and pumps

#### **Valves**

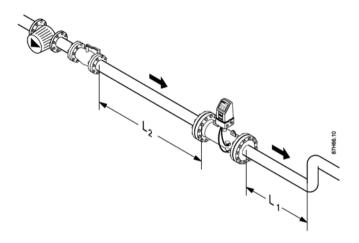
L2: Min. 10 x pipe diameter, fully open valve

L1: 3 x pipe diameter

#### Pumps:

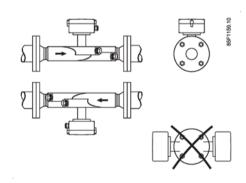
L2: Min. 20 x pipe diameter

L1: 3 x pipe diameter



# Orienting the sensor

Horizontal orientation, terminal box upwards or downwards



In horizontal installation avoid any upward/downward position of the transducers.

#### **Precautions**

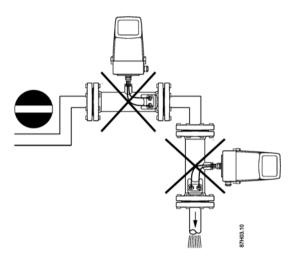
Avoid installation at the highest point in the system because air bubbles will be trapped in flowmeter.

Avoid installation at a point where there is a free outlet after flowmeter.

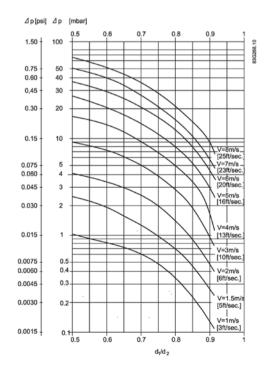
Flowmeter pipe section may be installed in either a horizontal or vertical position.

#### Note

To obtain maximum battery lifetime with the Lithium Thionyl Chloride battery pack. it is recommended to install the flowmeter transmitter in an upright position.



# 4.2.2 Reduction

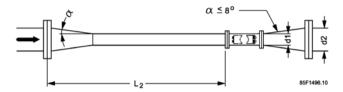


#### Installation in large pipes

The flowmeter can be installed between two reducers as shown. At 8° reducing angles the below pressure drop curve applies.

#### Delta-P example:

A water flow velocity of 3 m/s (V) in a sensor with a diameter reduction from DN 200 to DN 100 ( $D_1/D_2 = 0.5$ ) gives a pressure drop of 9 mbar.



L2: Min. 10 x pipe diameter

#### 4.2.3 Insulation

Both versions can be insulated.

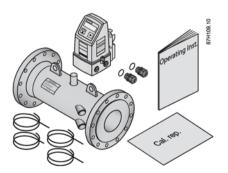
We always recommend insulation of sensor in the compact or remote version. For compact versions the insulation can prevent heat transfer to transmitter.

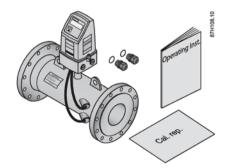
# 4.3 Transmitter installation (compact/remote versions)

The transmitter is packed separately - ready for plug-in into base part.

There are two mounting versions of the transmitter (as shown in figures below):

- · remote transmitter
- compact transmitter



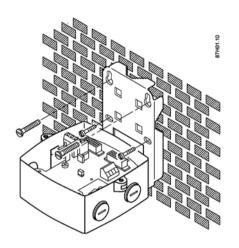


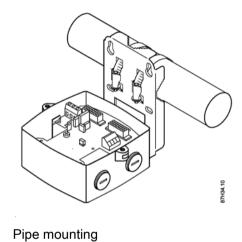
#### Note

The matched paired transmitter and sensor shall be mounted together. At installation, please check that the system nameplates of transmitter and sensor have the same system serial number.

# 4.3.1 Installation wall mounting kit (remote transmitter)

Mount wall/pipe mounting bracket in an appropriate place.





Wall mounting

# Note

Take coaxial cable length into consideration, and allow adequate space for cable inlets underneath and on both sides.

4.3 Transmitter installation (compact/remote versions)

Electrical connection

The transmitter is mains-powered with battery backup

#### Important:

On compact versions, all transducer cables are pre-mounted from factory.

Mounting of output pulse cables is identical for compact and remote versions.



#### Skills

Only qualified personnel may carry out work on the electrical connections.



## Danger of electric shock!

Never install the device with the mains voltage switched on!

# 5.1 Backup battery

The mains-powered transmitter is supplied with a single backup lithium battery.

In the event of power failure battery will take over power supply of unit.

The battery is not of a rechargeable type and must be replaced latest after 6 years.

#### Note

Male battery plug is not connected to plug female socket connection upon delivery. This connection must be made to enable backup battery power supply.

# 5.2 Remote transmitter only: Electrical connection of sensor cable

1. Wiring the transducer cables.

The system SONO 3500 CT transmitter is supplied with 4 separate transducer coaxial cables for 2 paths.

The cables can be used on all transducers, but can be marked for a specific transducer (cables are not paired with a specific transducer). The cables are manufactured with crimp on the cable ends for the connection board.

Connect each transducer cable to the sensor. Tighten the transducer cable glands to ensure they are firmly sealed! Recommended torque for each sensor gland is approx. 20 Nm.

#### Note

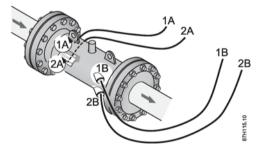
#### Shortened cables

If the cables are shortened, all cables must be shortened equally, and the factory set cable length must be changed accordingly in the transmitter.

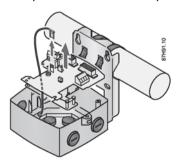
#### NOTICE

#### Verification sealing

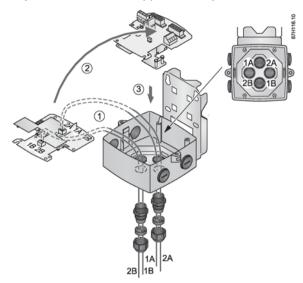
For SONO 3500 CT systems the cable length setting is protected by a verification sealing. The verification sealing can only be broken by the user with the acceptance of the local authorities.



2. Snap out the connection plate and loosen the grounding wire.



3. Smoothly push the cables one by one from underneath the base through the glands and adjust all cable ends approximately 100 mm from the upper frame of base.



## Note

Make sure that the right cable gland entries are used:

- Terminal 2A is connected to transducer 2A
- Terminal 2B is connected to transducer 2B

# 5.2 Remote transmitter only: Electrical connection of sensor cable

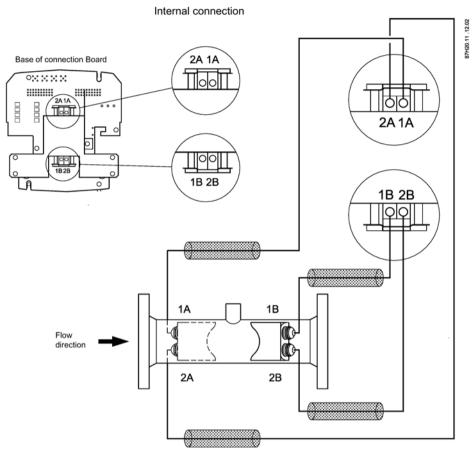
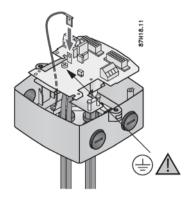


Figure 5-1 Wiring diagram, base of connection board

4. Mount the connection board back in wall mounting kit.

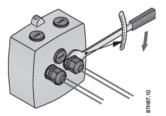


5. Connect grounding wire plug to the grounding terminal (PE) on the PCB.

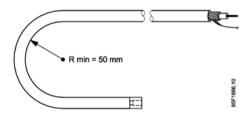
#### Note

#### Sensor grounding

To ensure identical potential for sensor and transmitter, a direct grounding of transmitter and sensor is recommended.



6. Tighten both transducer cable glands to ensure they are firmly sealed (recommended torque: approx. 20 Nm).



7. Make sure that the transducer cables are not overbent. Minimum cable bend radius is 50 mm.

# 5.3 Compact and remote transmitters: Connecting output and power supply

The wiring of output and power supply is done in three steps:

- 1. Wiring power supply
- 2. Wiring pulse output (if relevant)
- 3. Mounting transmitter

Step 1: Wiring power supply



## **WARNING**

# Power supply requirements

Make sure the power supply requirements stated on the nameplates are met!

#### 5.3 Compact and remote transmitters: Connecting output and power supply

1. Connect power supply to L1, N and protective earth (PE).

Figure 5-2 Output and power supply connection

- 2. Fix the power supply cable to the terminal housing with the clamp.
- 3. Ground transmitter and sensor.

#### Note

#### Cable straps

It is recommended to use cable straps.

#### Note

#### Sensor grounding

To ensure identical potential for sensor and transmitter, a direct grounding of transmitter and sensor is recommended.

## Step 2: Wiring pulse output



## CAUTION

#### Pulse output

The pulse output must be connected to equipment complying with Low Voltage Directive in order to be considered safe. The isolation within the transmitter pulse output is only a functional isolation.

- 1. Prepare the cable ends as shown in the figure above.
- 2. Connect output cables to terminals 56 and 57 (Output A) and to 66 and 67 (Output B) according to use.
  - The output functions are used as shown in the figure above.
- 3. Ground the cable shielding by fixing it with the clamp.



## **EMC** performance

Incorrect fixing of the cable shield will affect the EMC performance!

# Step 3: Mounting transmitter

- 1. Tighten the power supply and pulse output cable glands.
- 2. Mount the transmitter.



Figure 5-3 Mounting transmitter on terminal box

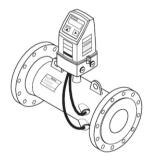
# 5.4 Wiring energy calculator type INFOCAL 9

Energy calculator is typically connected via the pulse output A of the transmitter.

Wiring to flow meter SONO 3500 CT:

SONO 3500 CT in supply pipe	Infocal 9 terminal	
56 (flow pulse)	10 (q1+)	
57 (ground)	11 (q1-)	

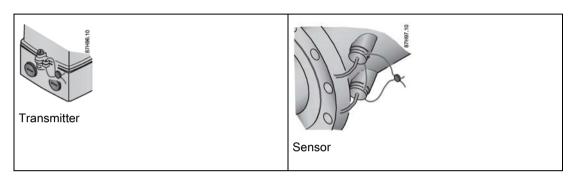
SONO 3500 CT in return pipe	Infocal 9 terminal
56 (flow pulse)	52 (q2+)
57 (ground)	11 (q2-)



# 5.5 Sealing of SONO 3500 CT

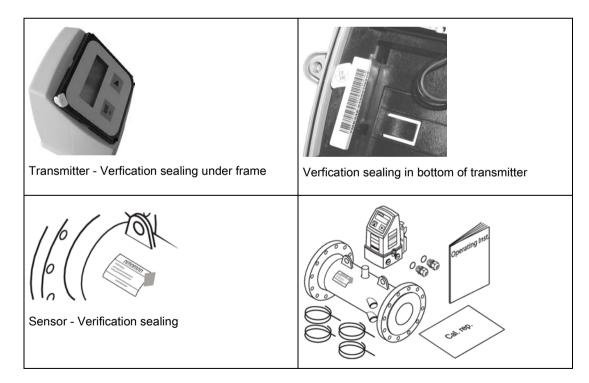
# 5.5.1 User sealing of sensor

After finishing installation and electrical connection for SONO 3500 CT types the user sealing is recommended as shown.



# 5.5.2 Verification sealing

This illustration shows how the device is verification sealed.



#### Note

## For type-approved and verified SONO 3500 CT flowmeters

The HW key is located behind the display and is thereby protected by the display sealing.

The verification sealing can only be broken by the user with acceptance of the local authorities

5.5 Sealing of SONO 3500 CT

Commissioning 6

Commissioning the device includes the following steps:

- 1. Resetting the battery lifetime, see Start-up routine (Page 39).
- 2. Configuring the device via SIMATIC PDM, see Commissioning via PDM (Page 40).

It is recommended to read the basic guide to the local display and the menu structure in Operating the local display (Page 37) and Navigating the menu structure (Page 38) before commissioning the device.

# 6.1 Operating the local display

The local display is divided into 3 areas:

- Top area with symbols for status information
- Mid area with actual readings
- Lower area with index number of the shown menu

Activate the push button to go the next index menu and related information.

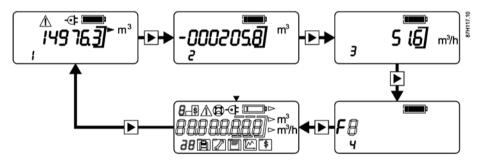


Figure 6-1 Operating the local display

Table 6-1 Status information symbols

Symbol	Description
<b>-</b> ©	Mains power supply connected
	Battery charge status
Δ	Warning

#### 6.2 Navigating the menu structure

#### **Battery status**

There are two symbols for battery charge status:

- "Battery full" indicates battery charge above the warning level (6-year hour counter).
- "Battery low" indicates battery charge below the warning level and that the battery should be replaced.

#### Note

"Battery low" only indicates that battery charge is below a pre-set level, not that charge is zero.

Flow measurement continues uninterrupted until the battery is completely drained.

Table 6- 2 Battery status information symbols

Symbol	Description
	Battery status, full
<b></b>	Battery status, low

## 6.2 Navigating the menu structure

Use the push button to navigate between the following menu items:

Table 6-3 Menu items

Menu	Parameter	Display example	Comments
Menu 1	Flow volume totalizer 1	149763 m³	Factory preset is forward volume flow. The battery symbol shows full.
Menu 2	Flow volume totalizer 2	-0002058 m³	Factory preset for reverse flow.  Negative values indicate reverse flow calculation.
Menu 3	Actual flow rate	5 16 - m³/h	Negative values indicate reverse flow calculation.
Menu 4	Alarm codes	F & Y	Each code refers to a specific alarm.

Menu	Parameter	Display example	Comments
Menu 5	Display test		Check of all segments. Display toggles between all segments on/off.

## 6.3 Start-up routine

- 1. Power-up device.
- 2. Reset battery status indicator as described below.

### Resetting the battery counter

#### Note

The reset can also be carried out via SIMATIC PDM.

When a new battery is installed and the plug is connected, the transmitter start-up routine begins. The display shows the active software version, e.g. 2.03.

After ten seconds the message "reset.bat" will appear.

- Press push button within six seconds to reset the internal battery counter. The message "accept" will appear.
- 2. Press push button again within six seconds in order to reset the internal battery counter. The battery indicator now shows full. If the push button is not pressed again, the battery indicator will show "Low".

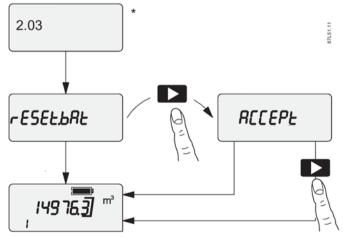


Figure 6-2 Reset internal battery counter

<sup>\*</sup> Firmware version, here version 2.03

## 6.4 Commissioning via PDM

SIMATIC PDM (Process Device Manager) is a software package for configuring, parameterizing, commissioning, and maintaining field devices (for example transducers).

Among other features, SIMATIC PDM contains a simple process for monitoring process values, interrupts and status/diagnosis signals of a field device.

#### Note

For instructions on installation and operation of SIMATIC PDM, refer to the SIMATIC PDM Getting Started (included in the documentation package that comes with PDM).

#### Note

PDM version required is SIMATIC PDM V6.1

#### Note

#### Default password

Any data change in PDM requires a password. The default password is 1000. For further information, see Password-protected data (Page 50).

#### Note

For type-approved and verified SONO 3500 CT flowmeter the settings are HW key protected and can only be read, but not changed via PDM. This HW key is protected via the verification sealing. The verification sealing can only be broken by the user with the acceptance of the local authorities.

In the following it is described how the device is commissioned using SIMATC PDM.

The commissioning is divided into the following steps:

- 1. Installing and connecting the IrDA interface adapter (Page 40)
- 2. Installing EDD files (Page 41)
- 3. Adding the device to the network (Page 42)
- 4. Configuring the device (Page 42)
- 5. Optimizing the system (Page 43)
- 6. Checking the operation readiness (Page 46)

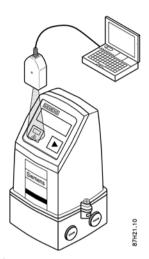
## 6.4.1 Installing and connecting the IrDA interface adapter

#### Note

#### IrDA driver installation

For installation of the IrDA driver, refer to the instructions delivered with the adapter.

#### 1. Connect IrDA adapter to PC



#### 2. Mount adapter on the transmitter

When the IrDA adapter is connected correctly, a small icon appears on the taskbar of your PC. When the mouse is placed on this icon, the device information will be shown (e.g. "SN1033 is in range").



## 6.4.2 Installing EDD files

Install the PDM device driver as follows:

- 1. Download update from the Internet on http://www.danfoss.com. (<a href="www.danfoss.com">www.danfoss.com</a>. Check that the EDD (electronic device descriptions) is the version valid for the device.
- 2. Open "Manage Device Catalog" from Start → SIMATIC → SIMATIC PDM.
- 3. Navigate to PDM device driver, select device and click "OK". The driver is installed on the PC.

## 6.4.3 Adding the device to the network

It is recommended to configure the project in PDM before setting the parameters.

- 1. Add device to SIMATIC Modbus network:
  - Select "File" → "New"
     Type in a project name, e.g. SONO 3500 CT
  - Right click on "Net" and select "Insert New Object" → "Modbus Net".
     Your PC is now added to the Modbus Net
  - Right click on "Modbus Net" and select "Insert New Object" → "Modbus Device"
  - Click on "Assign" and assign the Modbus device to SITRANS FUS/E080 (Sensors → Flow → Ultrasonic → SIEMENS AG → SONO 3500 CT) and click "OK".
     Rename device according to application requirements (max. 32 characters).
     Set up communication parameters for SIMATIC Modbus network
  - Select "Net" → "Modbus Net", right click on "Modbus net" and select "Object Properties"
  - Select "Connection" to activate IrDA

## 6.4.4 Configuring the device

In the following it is described how to configure the device by defining all sensor specific parameters.

#### Note

#### Measurement accuracy

A correct flowmeter installation is required to ensure optimum measurement accuracy.

#### Read all parameters

Before any parameterization is done it is necessary to read all parameters from the device into the offline table of SIMATIC PDM. The offline table merely contains default data.

- 1. Open PDM device driver.
- 2. Select "Upload to PC/PG .." Select "Execute even if the device TAG does not match the project data TAG.", and click "OK" to read all parameters to the offline table.

  After closing the dialog box, all loaded parameters should show "Loaded" in the status of the PDM table. For a complete parameter list, see Parameter lists (Page 73).
- 3. Store factory set default values on your local PC ("File" → "Export") in order to be able to retrieve default settings.

## Read, write device data

Only parameters (data) shown with white background can be changed.

#### Note

#### Status field

- "Changed" indicates off-line data not yet stored in the device.
- · "Loaded" indicates actual device data.

Parameter	Value	Unit	Status
SITRANS FUS080			
DD-Version	01.02.07		Initial value
» Identification			
1 Application identifier	Identity		Loaded
2 Application location	Location		Loaded
» » Device			
5 Sensor size	DN200		Loaded
8 Totalizer unit	m3		Loaded
9 Flowrate unit	m3/h		Loaded
10 Qmax (105% of Qs)	399,000000	m3/h	Loaded
373 Low flow cut-off	0,250000	%	Loaded
20 Vendor name	SIEMENS A/S		Loaded
21 Module type	SONOKIT/FUS880		Loaded
22 Software version	2.03		Loaded
23 Product code number	7ME32202FA111VA1		Loaded
24 System Serial number	000000N000		Loaded
25 Transmitter serial number			Loaded
505 Device Product ID	Vendor id: 042; Product id: 028	3	Loaded
» Output			
» » Operation			
100 Actual date and time	15-08-2011 07:23:10		Loaded
101 Totalizer 1	0,444444	m3	Loaded
102 Totalizer 2	0,000000	m3	Loaded
103 Customer totalizer 3	0,444444	m3	Loaded
104 Reset customer totalizer 3	No		Loaded
105 Customer totalizer 3 reset date	18-03-2011 10:18:08		Loaded
106 Flow rate	0,000000	m3/h	Loaded
107 Relative flow rate	0	%	Loaded
108 Actual velocity for track 1	0	m/s	Loaded
109 Actual velocity for track 2	0	m/s	Loaded
110 Track 1 gain step	15		Loaded
111 Track 2 gain step	15		Loaded

To view possible settings, right-click and select "Help".

## 6.4.5 Optimizing the system

After storage of the settings, the parameters can be set according to use.

The following shows how to set Pulse Output A and Qmax. For other parameters, refer to "Parameter list" in the appendix.

#### 6.4 Commissioning via PDM

#### Setting Pulse Output and Maximum Flow (Q<sub>max</sub>) via SIMATIC PDM

- 1. In SIMATIC PDM navigate to menu "Device" → "Pulse guide" The "guide" calculates the pulse-frequency at the max flow condition and tells you how close you are on over-speeding the pulse-output. The volume per pulse is freely scalable from 0.000001 to 10000 units per pulse. It also calculates the minimum volume per pulse you can choose to avoid pulse over-speeding. The maximum output frequency depends on the pulse selected; e.g. maximum output frequency at 5 ms is 100 Hz. Increasing the pulse width lowers the maximum output frequency.
- 2. Select maximum flow rate (never to be exceeded).
- 3. Select an appropriate pulse width, e.g. 5 ms.
- 4. Enter a value in "Amount per pulse A", e.g. 100, to define the volume/pulse with respect to the "Minimum amount per pulse value".
- 5. Press "Apply Change of Pulse" to apply the settings.
- 6. If needed, proceed with setting Pulse Output B according to application specific requirements (Default setting = Alarm).

### Output A and B setting

For SONO 3500 CT, output A and B settings depend on the ordering: Recommended settings, see the following table. The SONO 3500 CT settings cannot be changed according approval requirements, and are therefore read only.

	SONO 3500 CT
Output A	Forward or reverse pulses
	Preset: Forward
Output B	Forward or reverse pulses, alarm, call-up
	Preset: Alarm
Pulse value A & B	Preset: See scheme for SONO 3500 CT or the
(depending on DN value)	following settings for INFOCAL 9 energy calculator.
Pulse width	Preset: 5 ms

#### Note

For type-approved and verified SONO 3500 CT flowmeter the settings are HW key protected and therefore read only. This HW key is protected via the verification sealing. The verification sealing can only be broken by the user with the acceptance of the local authorities.

## 6.4.6 Output A, terminals 56/57:

Pulse rate can be seen on transmitter side label (system nameplate).

The settings are depending on the ordering. The following table shows the recommended pulse output settings (pulse width 5 ms), which can be adapted to heat calculator INFOCAL 9.

DN	Pulse setting (liter/pulse)
100	2.5
125	2.5
150	2.5
200	10
250	10
300	10
350	10
400	50
500	50
600	100
700	100
800	100
900	100
1000	100
1200	100

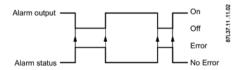
#### Note

For use with a energy calculator the pulse value must correspond to pulse setting of energy calculator.

## 6.4.7 Output B, terminals 66/67:

The output B setting must be selected according to application specific requirements (Default setting = Alarm).

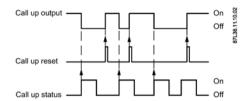
### Preset to alarm indication:



Example: If track 1 is not measuring, a "triangle" alert appears on display. Failure code "F1" appears in display menu 4, and relay output terminals switch to "off".

#### 6.4 Commissioning via PDM

#### Call up indication:



When output B is configured as "call-up", the output is activated by an alarm condition and remains on until it is manually reset via communication interface and the PDM program (or via manually power down of the device).

A new alarm will not activate a "call-up" function if the "call-up" function is still active from a previous alarm.

## 6.4.8 Checking the operation readiness

All parameters are now set and defined according to the application.

1. Select: "Device" → "Download to device..." to download the parameters to the device.

#### Note

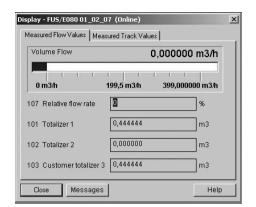
Before downloading the parameters, check that all listed data are loaded or changed and in accordance with the application requirements.

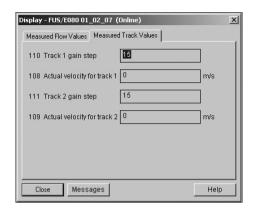
2. Select "Execute even if the device TAG does not match the project data TAG." and click "OK" to download all changes from the table to the device.

#### View process values

The system is now ready for normal operation.

- 1. Select "View" → "Display" to see all measured process values.
- 2. Verify that the fields show the expected values.





#### Note

#### **Measured Track Values**

The "Measured Track Values" should show stable values within the normal range, i.e. the gains should be stable values between 3 and 12 (smaller sizes low values and larger sizes high values) and the actual velocities for the paths should be stable, constant and smoothly changing values between 0 and 10 m/s.

### Store settings on the PC

Store the device settings after verifying the values.

- Choose: "Read" → "Upload to PC" to get all the settings.
- Store the complete settings on your PC via "File" → "Export".

6.4 Commissioning via PDM

Functions

## 7.1 Unit selection

The device is delivered with totalizer and flow rate units in m and m<sup>3</sup>/h, respectively, as standard. However, it is possible to manually configure the device to operate with other units.

## Changing the units

Go via PDM menu "Device" → "Unit guide". Select the new unit from the list and click on "Apply Change of Units". The change should be stored into the transmitter via "Device" → "Download to Device" afterwards.

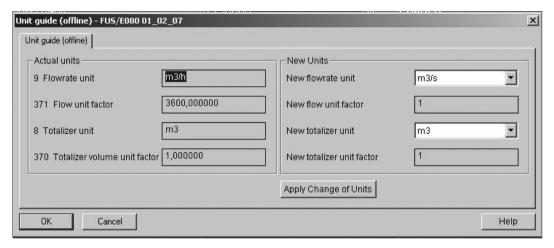


Figure 7-1 Unit selection

#### Note

The display is only able to show m<sup>3</sup> and m<sup>3</sup>/h

If the units are changed to units other than m³ and m³/h, the display will not show any unit indication after the measured value on the display. To show the new customer unit on the display, a sticker can be used to show units. This sticker should be affixed to the transmitter display.

## 7.2 Number of decimal digits

For the display values (totalizers in menu 1 and 2 and flow in menu 3) "Auto adjust decimal point" is the default setting. This means that the number of digits after the decimal point automatically will be reduced with increasing number of digits before the decimal point.

## 7.3 Password-protected data

In the MODBUS communication via SIMATIC PDM, the flowmeter information is protected by a password. The default password is "1000" and it can be changed after gaining access to the flowmeter or via the PDM menu "Device" → "Change Password". **The password can be changed without the use of the HW key**.

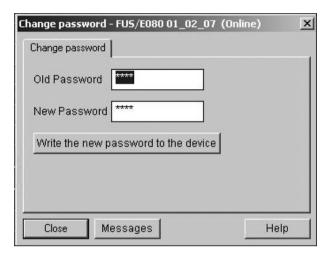


Figure 7-2 Change password

Click "Write new password to the device" and "Close"

## 7.4 Hardware key

To gain access to protected parameters of the transmitter, a hard-ware jumper (HW key) must be installed as shown below. The HW key place is located internally on the right top part of PCB behind the display as shown.

#### Note

For type-approved and verified SONO 3500 CT flowmeter the HW key is protected by a verification sealing on the display frame (see Sealing of SONO 3500 CT (Page 34)). The verification sealing can only be broken by the user with the acceptance of local authorities.



Figure 7-3 HW key behind the display (placed on the right pins)

#### Note

#### **Important**

In this mode, with the HW key installed, many parameters in PDM are opened. If these parameters are changed, it can seriously affect the meter accuracy and operation. Be careful when writing new parameters.

### Changing the HW-protected parameters

- 1. Disconnect power supply to transmitter, i.e. battery plug and the mains power supply
- 2. Remove frame and display from transmitter.
- 3. Insert HW key vertically on right pins as shown in figure above.
- 4. Remount display and frame on transmitter.
- 5. Restart device.
- 6. Make parameter changes via PDM.
- 7. Download parameter changes to device.
- 8. Remove HW key by following the steps above.

7.4 Hardware key

Service and maintenance

## 8.1 Maintenance

The device is maintenance-free. However, a periodic inspection according to pertinent directives and regulations must be carried out.

An inspection can include check of:

- Ambient conditions
- Seal integrity of the process connections, cable entries, and cover screws
- Reliability of power supply, lightning protection, and grounds

#### NOTICE

#### Repair and service

Repair and service must be carried out by Danfoss authorized personnel only.

#### Note

The flow sensors are defined as non-repairable products.

## 8.2 Battery replacement

### **NOTICE**

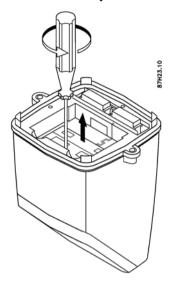
#### **Battery replacement interval**

It is recommended to replace the battery pack at the latest after 6 years.

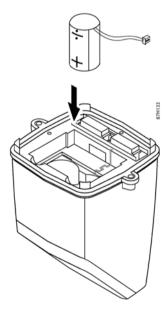
## **Battery lifetime**

The battery lifetime depends on the frequency of mains supply failure. Under normal temperature and working conditions a battery can have an operation lifetime up to 6 years.

1. Unscrew battery cover and remove old battery pack.

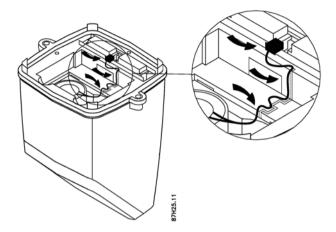


2. Fit new battery pack in transmitter.

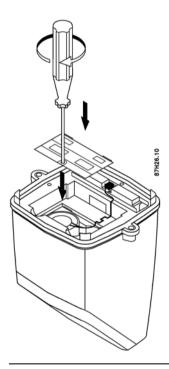


### 3. Connect battery.

Ensure that wire is inserted into small channel leading from plug to battery.



## 4. Remount battery cover.



#### Note

Every time a battery is fitted and connected, the unit runs a start-up routine.

A battery replacement does not influence the transmitter settings and accumulated process values.

#### 8.3 Technical support

### Resetting the internal battery counter

After replacing the batteries, reset the internal battery counter in order to indicate the power capacity correctly.

#### Note

#### **Battery capacity**

The transmitter setting for the battery capacity is pre-configured by the ordered version. To ensure the correct battery status calculation the replacement battery shall be the same type and have the specific capacity. The capacity setting can be controlled via SIMATIC PDM.

## 8.3 Technical support

#### **Additional Support**

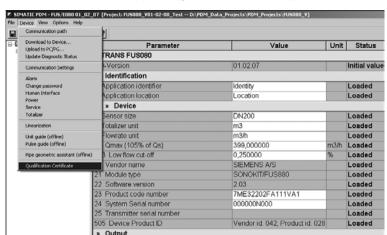
Contact your local Danfoss representative and offices if you have additional questions about the device.

Find your local contact partner at: www.danfoss.com (www.danfoss.com)

## 8.4 Application-specific data - Qualification certificate

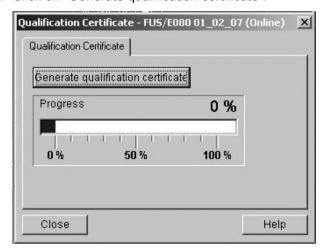
In case the device needs service, the technical support team will typically request information about the application and the flowmeter.

- Prepare a sketch of the installation/application.
- For your convenience you may create a qualification certificate via SIMATIC PDM

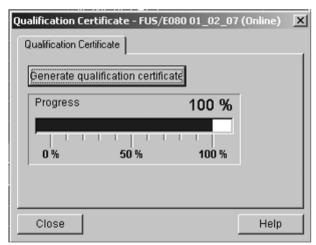


1. In PDM click on "Device" → "Qualification Certificate".

2. Click on "Generate qualification certificate".



3. Click on "Close".



The Qualification Certificate is now available via Microsoft Word. In it add the required application information (see Figure 8-1 Qualification certificate - page 1 (Page 58), Figure 8-

57

#### 8.5 Qualification certificate

2 Qualification certificate - page 2 (Page 59) and Figure 8-3 Qualification certificate - page 3 (Page 60)).

FUS080 Transmitter Identification

## 8.5 Qualification certificate

## **Qualification Certificate**

contact for it your local Siemens Company.

**Application / Customer:** 

## SONO 3500 CT based flowmeter

Please upload the data of the FUS/E080 transmitter via IrDA and PC adapter by using the software tool SIMATIC PDM (PDM = Process Device Manager). The data will be automatically uploaded into this report. The information of the transmitter system label should be noted also. A print of the uploaded parameter list (e.g. as PDF-format) should be added to this certificate and also a copy of the original calibration certificate (if available).

The help tools are: PDM 6ES7658-3HX06-0YA5, PC adapter FDK-087L4163 and IrDA-holder A5E00695277; please

Name Address  Phone Email  Measured liquid: Water Process temperature: Min ° C Max ° C	Type (module type):         SONOKIT/FUS880           SW Version:         2.03           Product Code No.:         7ME32202FA111VA1           Product Code No.:         (transm. label)           System Serial No.:         (transm. label)           System Serial No.:         (sensor label)           The PDM- and label data must be the same:           Passed:         (Date and signature)           Yes         No
General System Settings	Sensor Details
Qmax: 399 m3/h	Sensor size: DN200
Low flow cut-off: 0,25 per cent of Qmax	Pipe diameter: 0,2031 m
	No. of tracks: 2
Settings of transmitter label:	Rn of track 1: 0,4603736
Qi, Qmin: m3/h (transmitter label)	Rn of track 2: 0,4603736
Qp, Qnom: m3/h (transmitter label)	
Qs, Qmax: m3/h (transmitter label)	
Transfer and I language 15 m	Sensor check: Is the installation and the sensor ok?  Passed: (Date and signature)
Transducer cable length: 15 m Transducer cable length: m (used length +/- 0.5 m)	(= 111 1111 115 115 115 115 115 115 115 1
Transducer cable length: m (used length +/- 0.5 m)	Yes No
Calibration factor: 1	
Calibration factor: (transmitter label)	
Adjustment factor: 1 (should be 1.0)	
(5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,5,	
The PDM-, label and data must be the same:	
Passed: (Date and signature)	
Yes No	

Figure 8-1 Qualification certificate - page 1

# **Qualification Certificate**

## SONO 3500 CT based flowmeter

Totalizer values	Power Supply Status
Totalizer 1: 0,4444444 m3 Totalizer 2: 0 m3 Customer Totalizer 3: 0,44444444 m3  Customer Totalizer 3 reset: 18-03-2011 10:18:08  Customer Totalizer 3 reset done:  (Date and signature)  Yes \( \sum \) No	Power supply: Battery only Battery installation date: 18-03-2011 10:06:04 Battery consumed power: 2,049692 Ah Battery capacity: 25 Ah (12.5 Ah single bat. or 25 Ah double pack bat.) Battery alarm limit: 80 per cent  Battery change and capacity calculation reset done: (Date and signature)  Yes \[ \] No
Transmitter output A (pulse output)	Transmitter output B
Output enable: Yes Pulse direction: Forward Amount per pulse: 1 m3 Pulse width: 5 ms  Amount per pulse: m3 (transmitter label) Pulse width: ms (transmitter label)  The PDM- and label must be the same: Passed: (Date and signature)  Yes No	Output enable: Yes Output function: Alarm Pulse direction: (pulse function only) Amount per pulse: (pulse function only) Pulse width: (pulse function only)  Amount per pulse:
Measurement Function, Operation and Diagnostic:	Faults / Alarms
Flow rate: 0 m3/h Flow rate: m3/h (transm. display) Relative flow rate: 0 per cent of Qmax  Matual velocity track 1: 0 m/s Actual velocity track 2: 0 m/s (values must be the same for both tracks, +/- 0.05 m/s ok)  Track 1 gain step: 15 Track 2 gain step: 15 (values must be the same for both tracks, +/- 1 ok) (good between 1 - 8, typical 3 - 5, depends on pipe size. If > 8, then it is not ok and max. bad value is 15)  Passed: (Date and signature)  Yes \[ \] No	Transmitter fault status: Faults: 1 2  Alarm / faults or warnings on the display?:  ☐ Yes ☐ No  If yes, which are shown: ☐ F1 ☐ F2 ☐ F3 ☐ F4 ☐ F5 ☐ F6 ☐ F7 ☐ F8 ☐ F9  Passed: (Date and signature) ☐ Yes ☐ No

Figure 8-2 Qualification certificate - page 2

## **Qualification Certificate**

## SONO 3500 CT based flowmeter

Service / Diagnostic  Fixed flow mode enable: No	
Fixed flow value: 100 m3/h	
(max. allowed value is Qmax = 399 m3/h)	
Output A controlling Auto	
Output B controlling Auto	
Check: The fixed flow must be 'No'and outputs 'Auto'.	
Passed: (Date and signature)	
Yes No	
Comments	
	_
	_
	_
	_
Complete Qualification Passed: Yes No	
The values were verified of (name)	
The values were verified of (name)	

Figure 8-3 Qualification certificate - page 3

## 8.6 Return procedures

Enclose the delivery note, the cover note for return delivery together with the declaration of decontamination form on the outside of the package in a well-fastened clear document pouch.

## Required forms

- Delivery Note
- Cover Note for Return Delivery with the following information
  - product (ordering number)
  - number of devices or spare parts returned
  - reason for the return

#### Declaration of Decontamination

With this declaration you certify that the returned products/spare parts have been carefully cleaned and are free from any residues.

If the device has been operated together with toxic, caustic, flammable or water-damaging products, clean the device before return by rinsing or neutralizing. Ensure that all cavities are free from dangerous substances. Then, double-check the device to ensure the cleaning is completed.

We will not service a device or spare part unless the declaration of decontamination confirms proper decontamination of the device or spare part. Shipments without a declaration of decontamination will be cleaned professionally at your expense before further proceeding.

You can find the forms on the Internet.

#### Note

#### Return of products with Lithium batteries

Lithium batteries are certified as dangerous goods according to the Regulation of Dangerous Goods, UN 3090 and UN 3091. Special transport documentation is required to observe these regulations.

Therefore it is recommended to remove lithium batteries prior to shipment.

If the battery is important for the examination of the product and it cannot be removed, the product has to be returned according to the Regulation of Dangerous goods.

## 8.7 Battery disposal



In accordance with EU directive 2006/66/EC, batteries are not to be disposed of using municipal waste disposal services.

Waste industrial batteries are accepted back by Danfoss or by the local Danfoss representative. Talk to your local Danfoss contact or follow the return procedures of Danfoss.

8.7 Battery disposal

Troubleshooting/FAQs

## 9.1 Error codes

A list of errors is available in SIMATIC PDM (active errors are check-marked). Access to this list is gained via "Device"  $\rightarrow$  "Device Status". In the figure below, error codes F 1, F 2 and F 5 are active.

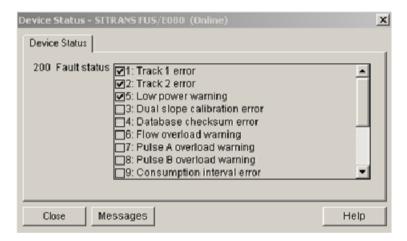


Figure 9-1 List of errors shown in PDM

Table 9-1 Error codes shown in the display and in PDM

Error code	Error	Remedy/Cause
Blank display	Battery plug not connected, or battery empty, mains power interrupted	Check flowmeter version. Battery version not able to run on mains power
		Battery empty: Replace battery pack
		Battery plug not plugged into the transmitter, see Battery replacement (Page 53)
F 1	Path 1 (upper path) not measuring	No water in upper part of pipe and/or cables or transducer 1A or 1B defective
F 2	Path 2 (lower path) not measuring	No water in lower part of pipe and/or cables or transducer 2A or 2B defective
F 3	Internal software failure	Contact your customer support
F 4	Internal software failure	Contact your customer support
F 5	Power supply warning	Mains power fails
		Replace battery pack
F 6	Flow exceeds preset flow rate in unit (max. speed 10 m/s)	Flowrate too high
F 7	Pulse output A overflow	Pulse output exceeds 100 Hz or 50% duty cycle

#### 9.2 Diagnosing with PDM

Error code	Error	Remedy/Cause
F 8	Pulse output B overflow	Pulse output exceeds 100 Hz or 50% duty cycle
F 9	Datalogger warning/alarm	Datalogger warning monitors whether actual consumption on Totalizer 1 is on end of log interval or above/below the limit settings.
		The warning has no influence on the flowmetering.
		Check data logger values and consumption limit (via PDM parameter 602)

Errors "F 1" to "F 4" affect the performance of the meter and the flowmeter may stop measuring.

Errors "F 1" and "F 2" disappear when the alarm condition is corrected.

Errors "F 5" to "F 9" are only warnings and do not affect the measurement, but they will influence the outputs.

The error indications disappear when the alarm conditions are corrected and a reset via the communication interface has been carried out.

### Example

Error code "F 1 2" in the display indicates a combination of error codes "F 1" and "F 2".

Possible causes:

- Empty pipe
- Path 1 and path 2 cables defective
- Path 1 and path 2 cables not connected
- Transducers defective

## 9.2 Diagnosing with PDM

SIMATIC PDM is a suitable tool for diagnosing the device. You can use SIMATIC PDM to read all parameters available in the transmitter to a table for analyzing offline, view online/actual process values and online/actual diagnostic information.

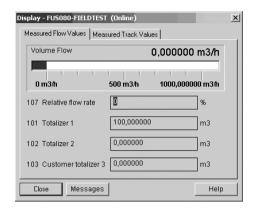
### Requirements

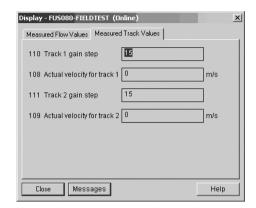
The following procedure must be completed before diagnosing:

- Connection of Modbus interface via PC and IrDA, see Commissioning via PDM (Page 40)
- Installation of PDM and transmitter PDM driver, see Installing EDD files (Page 41)

### Diagnosing with PDM

Online process values are available under menu "View" → "Display".

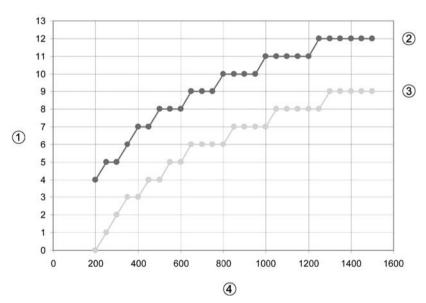




The "Measured Track Values" tab shows the gain steps and the flow velocities for path 1 and path 2. For 1-path applications the values for path 2 (track 2) are "0".

The gain steps depend on the pipe size and the conditions of the measuring media.

The flow velocities depend on the flow in the pipe.



- ① Gain step
- ② Gain step max
- 3 Gain step min
- Transducer distance [mm]

Figure 9-2 Transmitter gain step vs. Transducer distance

### Gain step

The graph above shows which gain step to expect for a particular transducer distance (face to face distance). The upper curve indicates the upper limit and the lower curve indicates the lower limit.

The graph applies to perfectly aligned transducers in clean water, but takes into account the expected variance from the converter and the transducers.

#### Gain step error conditions

Condition	Cause				
15	No transducer (e.g. defective cable)				
	Empty pipe				
High values	High damping (e.g. inhomogeneous media)				
	Unsuitable medium				
	Path angular misalignment				
Unstable/fluctuating values	Air bubbles or solids in medium				
	Bad inlet conditions				
Δ gain step between path 1 and path 2 > 1	Bad inlet conditions				
(2-path systems only)	Inhomogeneous medium				
	Path angular misalignment				

In case of angular misalignment between transducer faces, the gain step will increase as shown in the table below:

Angular misalignment	Gain step increase		
2°	1		
3°	2		
4°	3		
5°	5		

### Flow velocity error conditions

Condition	Cause				
$\Delta$ flow velocity values (between path 1 and path 2) > 1 (2-path systems only)	<ul> <li>Bad inlet conditions (the higher the delta, the worse the inlet conditions)</li> <li>Disturbances in the pipe (bad flow profile)</li> </ul>				
Unstable/fluctuating values	<ul><li>Air bubbles or solids in media</li><li>Bad inlet conditions</li></ul>				

The actual velocities for the paths should be stable, constant and smoothly changing values between 0 and 10 m/s.

Technical data 10

## 10.1 SONO 3500 CT

Table 10-1 SONO 3500 CT

Description	Specification			
Enclosure design/material	Fiber glass reinforced polyamide in light-gray color			
Enclosure	IP67 according to EN 60529 and DIN 40050 (NEMA 4X/6)			
Wall mounting kit	Terminal box made of fiber glass reinforced polyamide in light-gray color with 2 + 2 cable glands (output, supply and transducer cables) and a stainless steel bracket for wall or pipe mounting			
Cable glands	In wall mounting kit:			
	<ul> <li>4 x M20 PA plastic cable glands (2 for mains and output cable, 2 for the transducer coaxial cables)</li> </ul>			
Ambient temperature	-10 °C to +55 °C (14 °F to 131 °F) 1)			
Storage temperature	-40 °C to + 85 °C (-40 °F to +185 °F)			
Transducer/sensor cables	Coaxial cable, impedance 75 Ohm, ∅ app. 6 mm;			
	<ul> <li>Cable length: Max. 30 meter between transmitter and transducer (5 m (16.4 ft), 10 m (32.8 ft), 20 m (65.6 ft), or 30 m (98.4 ft) available)</li> </ul>			
Mechanical vibration	2 g, 1 to 800 Hz sinusoidal in all directions according to IEC 68-2-6			
Power supply	Mains with single battery backup (always store a replacement 3 V LiSOCI (Lithium Thionyl Chloride) battery <sup>2)</sup> ):			
	• 87 to 265 V AC (50 to 60 Hz)			
Display	LCD, 8 digits, additional 2 digits and symbols for status information			
	<ul> <li>Units: Volume unit: m³ (default display unit), Flow unit: m³/h (default display unit)</li> </ul>			
	<ul> <li>Alarm codes (F 1 to F 9) for: path 1 or 2 not measuring, internal failure, power supply failure, flow overload, pulse output fre- quency overload, data logger warning</li> </ul>			
Push button	One push button for toggling between display information			
Measuring function	0.5 Hz (battery mode)			
	15 Hz (mains-powered)			
Communication	IrDA on display panel (Modbus RTU protocol)			

#### 10.2 Battery

Description	Specification
Outputs (standard)	<ul> <li>Two passive, galvanically isolated open drain-mos outputs (output A and B)</li> </ul>
	<ul> <li>Max. ±35 V, 50 mA</li> </ul>
	<ul> <li>Output A: Preset to pulse output for forward flow (default: 100 l/pulse)</li> </ul>
	<ul> <li>Output B: Preset to alarm for present failure</li> </ul>
	<ul> <li>Pulse with: 5, 10, 20, 50, 100, 200, 500 ms (default: 5 ms)</li> </ul>
	<ul> <li>Max. pulse frequency: 100 Hz at Qmax setting (105% of Qs)</li> </ul>
EMC performance	EN/IEC 61326-1 (Industry)
Transmitter weight	1.5 kg (3 lb)

<sup>1)</sup> MID: environment class -10°C to +55°C (14°F to 131°F)

## 10.2 Battery

#### Battery type

Replaceable 3.6 V LiSOCI (Lithium Thionyl Chloride) single battery (16 Ah)

#### Note

The battery is not rechargeable; it should be replaced at least every 6 years.

#### Consumption and battery operation time calculation

Every 5 minutes the advanced power management system of the transmitter calculates the battery consumption and the remaining battery operation time.

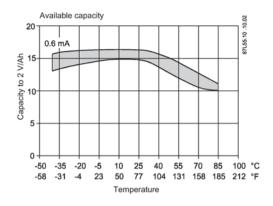
The ambient temperature of the transmitter its also influence the battery capacity.

The typical operation time up to 6 years is based on only 80% battery capacity, low pulse output frequency, seldom use of communication and an operation time/temperature profile of 5% at 0 °C (32 °F), 80% at 15 °C (59 °F) and 15% at 50 °C (122 °F).

The effect of other temperatures is shown in the figure below.

A variation in temperature from 15  $^{\circ}$ C to 55  $^{\circ}$ C (59  $^{\circ}$ F to 131  $^{\circ}$ F) reduces the capacity by 17% (in the figure from 15 Ah to 12½ Ah).

<sup>&</sup>lt;sup>2)</sup> Waste industrial batteries are accepted back by the producer or importer, who has originally marketed the battery, or by the producer or importer, where the new industrial battery is purchased.



#### Note

The installation orientation of the battery may influence the battery capacity. Optimal battery capacity is achieved with the battery in an upright position.

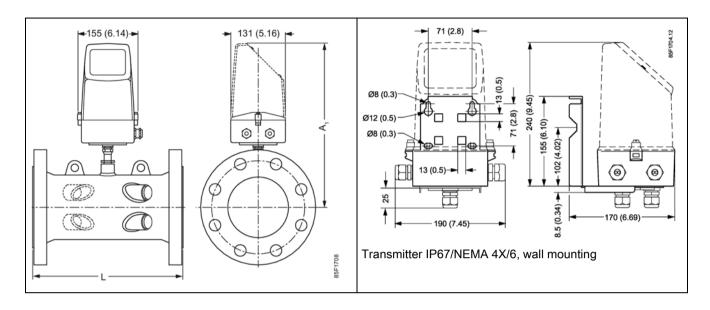
## 10.3 Sensor for SONO 3500 CT

Table 10-2 Technical data

Description	Specification				
Pipe design	2-track sensor with flanges and integrated transducers wet-calibrated from factory				
Nominal size	DN 100, 125, 150, 200, 250, 300, 350, 400, 500, 600, 700, 800, 900, 1000, 1200				
Pressure rate	PN 16, PN 25, PN 40, EN 1092-1				
Pipe materials	Carbon Steel EN 1.0345 / p235 GH, painted in light gray				
Transducer design	Integrated version and welded onto the pipe				
Transducer material	Stainless steel (AISI 316 / 1.4404) / brass (CuZn36Pb2As)				
Media temperature	Remote: 2 to 200 °C (35.6 to 392 °F) 1)				

<sup>&</sup>lt;sup>1)</sup> MID: minimum temperature 15 °C (59 °F)

# 10.4 Dimensional drawings for SONO 3500 CT



# 10.5 Pipe dimensions for SONO 3500 CT

Size	PN 16		PN 25		PN 40		Material	A1 (mm)	Lift hug
DN	L (mm)	Weight (kg)	L (mm)	Weight (kg)	L (mm)	Weight (kg)			
100	350 +0/-2	15		-	350 +0/-2	18	Steel	375	No
125	350 +0/-2	18			350 +0/-3	24	Steel	380	No
150	500 +0/-3	28			500 +0/-3	34	Steel	390	No
200	500 +0/-3	38	500 +0/-3	47	500 +0/-3	55	Steel	414	No
250	600 +0/-3	60	600 +0/-3	76	600 +0/-3	91	Steel	440	No
300	500 +0/-3	66	500 +0/-3	81	-	-	Steel	466	Yes
350	550 +0/-3	94	550 +0/-3	121	-	-	Steel	495	Yes
400	600 +0/-3	124	600 +0/-3	153	-	-	Steel	507	Yes
500	625 +0/-3	194	625 +0/-3	231	-	-	Steel	558	Yes
600	750 +0/-3	303	750 +0/-3	365	-	-	Steel	609	Yes
700	875 +0/-3	361	875 +0/-3	565	-	-	Steel	660	Yes
800	1000 +0/-3	494	1000 +0/-3	770	-	-	Steel	710	Yes
900	1230 +6/-6	475	1300 +6/-6	835	-		Steel	810	Yes
1000	1300 +6/-6	594	1370 +6/-6	1078	-	-	Steel	910	Yes
1200	1360 +6/-6	732	-		-		Steel	1110	Yes

Size	PN 16		PN 25		PN 40		Material	A1 (inch)	Lift hug
inch	L (inch)	Weight (lb)	L (inch)	Weight (lb)	L (inch)	Weig ht (lb)			
4	13.78 +0/-0.08	33	-	-	13.78+0/-0.08	40	Steel	14.76	No
5	13.78 +0/-0.08	40	-	-	13.78+0/-0.08	53	Steel	14.96	No
6	19.68 +0/-0.12	62	-	-	19.68+0/-0.12	75	Steel	15.35	No
8	19.68 +0/-0.12	84	19.68 +0/-0.12	104	19.68+0/-0.12	121	Steel	16.30	No
10	23.62 +0/-0.12	132	23.62 +0/-0.12	168	23.62+0/-0.12	201	Steel	17.32	No
12	19.68 +0/-0.12	146	19.68 +0/-0.12	179	-	-	Steel	18.35	Yes
14	21.65 +0/-0.12	207	21.65 +0/-0.12	267	-	-	Steel	19.49	Yes
16	23.62 +0/-0.12	273	23.62 +0/-0.12	337	-	-	Steel	19.96	Yes
20	24.61 +0/-0.12	428	24.61 +0/-0.12	509	-	-	Steel	21.97	Yes
24	29.53 +0/-0.12	668	29.53 +0/-0.12	805	-	-	Steel	23.98	Yes
28	34.45 +0/-0.12	796	34.45 +0/-0.12	1246	-	-	Steel	25.98	Yes
32	39.37 +0/-0.12	1089	39.37 +0/-0.12	1698	-	-	Steel	27.95	Yes
36	48.43 +/-0.24	1047	51.18 +/-0.24	1841	-		Steel	31.89	Yes
40	51.18 +/-0.24	1310	53.94 +/-0.24	2205	-	-	Steel	35.83	Yes
48	53.54 +/-0.24	1614	-	_	-		Steel	43.70	Yes

Weight for transmitter/electronics 1.5 kg (3.3 lb) For flange values - see norm EN 1092-1

<sup>-</sup> means not available.

10.5 Pipe dimensions for SONO 3500 CT

### **Parameter lists**



The following tables show the various parameters available via SIMATIC PDM.

The parameters are accessible at three different levels:

- Read: Maintenance level
- Read/Write (R/W): Specialist level (write access is only permitted after entering the user password; default password is 1000)
- Hardware locked (HW key): The parameter is only accessible when a HW key is mounted

#### Note

For type-approved and verified SONO 3500 CT flowmeter the settings are HW key protected and therefore read only. This HW key is protected via the verification sealing. The verification sealing can only be broken by the user with the acceptance of the local authorities.

#### A.1 Identification

Table A- 1 Identification parameters (FW 2.03 and EDD 1.02.07-01)

Parame	eter	Default value	Value range	Access level	Description
1	Application identifier	Identity		R/W	Customer application identification information (max 16 characters)
2	Application location	Location		R/W	Customer application location information (max 16 characters)
Device					
5	Sensor size	Product dependent		R/W	Pipe diameter of the sensor. It is only a text field for measurement system information. The value has no influence on the measurement. Please see inner diameter at pipe date in parameter 306
8	Totalizer unit	m <sup>3</sup>	See Unit conversion table (Page 83)	R/W	Totalizer unit as text for volume. Change the unit in parameter table if the device menu "Unit guide (offline)" does not list the wanted unit.
					Note: The device display can show "m³" unit only - other units cannot be shown on the display, but will be used and shown online via PDM

#### A.2 Output

Param	neter	Default value	Value range	Access level	Description
9	Flowrate unit	m³/h	See Human Interface (Page 83)	R/W	Flow unit as text for actual flowrate. Change the unit in parameter table if the device menu "Unit guide (offline)" does not list the wanted unit.
					Note: The device display can show "m³/s" unit only - other units cannot be shown on the display, but will be used and shown online via PDM.
10	Maximum flow	Qmax		R/W	Maximum flow
373	Low flow cut-off	0.25	0 10	R/W	If the flow comes below this percentage of Qmax, then the flow value is set to zero
20	Vendor name	Danfoss A/S		Read	Danfoss A/S, Denmark
21	Module type	11	0 14	Read	Type of flowmeter
22	Software version	2.03			Software version of the flowmeter
23	Product code number	Product de- pendent			Production sales code number (the first part of the system number on the name-plate)
24	System Serial number	Product de- pendent		R/W	Production number (the second part of the system number on the nameplate
25	Transmitter serial number	Product de- pendent		HW key	Serial number of the electronics
26	Sensor serial number	Product de- pendent			Serial number of the sensor
373	Low flow cut-off	0.25	0 10	R/W	If the flow comes below this percentage of Qmax, then the flow value is set to zero

# A.2 Output

Table A- 2 Output parameters

Parar	neter	Default value	Value range	Access level	Description
100	Actual date and time	Product dependent		R/W	Actual date and time (day-month-year and hours:minutes:seconds)
101	Totalizer 1	0	-2000000001 +2000000001	Read	Volume for totalization register 1
102	Totalizer 2	0	-2000000001 +2000000001	Read	Volume for totalization register 2
103	Customer totalizer 3	0		Read	Customer totalizer 3 based on totalizer 1 set up
104	Reset customer totalizer 3	No	No, Yes	R/W	Reset of customer totalizer
105	Customer totalizer 3 reset date	last reset date	dd-mm-yyyy, hh:mm:ss		Date and time when customer totalizer has been reset

Parai	meter	Default value	Value range	Access level	Description			
106	Flow rate			Read	Actual flow value			
107	Relative flow rate	0		Read	Actual flow value in relation to Qmax			
108	Actual velocity for path 1	0		Read	The actual flow velocity for path 1 in m/s (SI-unit)			
109	Actual velocity for path 2	0			The actual flow velocity for path 2 in m/s (SI-unit).			
440	D # 4	1-	44.45		Valid for 2-path solutions only			
110	Path 1 gain step	15	1 to 15	Read	Amplifier setting when measuring path 1			
111	Path 2 gain step	15	1 to 15	Read	Amplifier setting when measuring path 2. Valid for 2-path solutions only			
Pulse	AB		1					
430	Output A enable	Yes	No, Yes	R/W	Select "Yes" to enable output A			
431	Pulse A function	Forward	Forward, Reverse, Forward net, Reverse net	R/W	Pulse output calculation on pure forward flow or pure reverse flow - or net flow for forward and reverse pulse flow.  Valid if pulse output A is enabled			
432	Amount per pulse A	1.000000 (m³)	0.000001 1000000000	R/W	Volume per pulse and selected unit Valid if pulse output A is enabled.			
433	Pulse width for pulse A	5 ms	5, 10, 20, 50, 100, 200, 500 ms	R/W	Pulse length when the pulse is active. Valid if pulse output A is enabled			
440	Output B enable	Yes	No, Yes	R/W	Select "Yes" to enable output B			
441	Pulse B function	Alarm	Pulse, Alarm, Call up	R/W	Configuration of output B as pulse - alarm or call up function.			
					Valid if pulse output B is enabled			
442	Pulse B direction	Reverse	Forward, Reverse, Forward net, Reverse net.	R/W	Pulse output calculation on pure forward flow or pure reverse flow - or net flow for forward and reverse pulse flow.			
					Valid if pulse output B is enabled and pulse function selected			
443	Amount per pulse B	1.000000	0.000001	R/W	Volume per pulse.			
		(m³)	1000000000		Valid if pulse output B is enabled and pulse function selected			
444	Pulse width for pulse B	5 ms	5, 10, 20, 50, 100, 200, 500 ms	R/W	Pulse length when the pulse is active. Valid if pulse output B is enabled and pulse function selected			
	Communication For editing the communication settings, use PDM device menu "Communication Setting"							
591	Device Communication Address	1	1 247	Read	Meter has default address value 1 with selectable address up to 247			
592	Baudrate	4	0 5	Read	Communication port speed			
593	Parity	0	0 3	Read	Communication port parity			
594	Interframe space	35	35 255	Read	Minimum space between two messages (bytes x 10)			
595	Response delay	5	1 50	Read	Minimum time from receiving a request to its response			

#### A.3 Diagnostic

Parai	meter	Default value	Value range	Access level	Description			
Data logger								
600	Log interval	Monthly	Daily, Weekly, Monthly	R/W	Log interval			
601	Day of week, if weekly log	Sunday	Monday to Sunday	R/W	When log interval is set to weekly log- ging, this parameter defines what week- day the logging is performed. Valid if weekly log interval is activated			
602	Limit for too high consumption	1E+09	-3.4E+38 +3.4E+38	R/W	Limit for too low consumption during current log interval. Based on totalizer 1 and the selected unit			
603	Limit for too low consumption	No	-3.4E+38 +3.4E+38	R/W	Limit for too low consumption during current log interval. Based on totalizer 1 and the selected unit			
604	Reset log		No, Yes	HW key	Reset data logger			
Perio	dic log Totalizer 1							
160	Next settling date	01-01- 2000	dd-mm-yyyy	R/W	Next settling date where actual value of totalizer 1 is stored			
161	Latest settling date	01-01- 2000	dd-mm-yyyy	Read	Latest settling date where value of total- izer 1 was stored			
162	Latest totalizer 1 value	0		Read	Latest stored value of totalizer 1			
163	Previous settling date	01-01- 2000		Read	Previous settling date where value of totalizer 1 was stored			
164	Previous totalizer 1 value	0	dd-mm-yyyy	Read	Previously stored value of totalizer 1			

# A.3 Diagnostic

Table A- 3 Diagnostic

Parameter		Default value	Value range	Access level	Description
Diagn	ostic				
500	Latest service date	01-01-2000	dd-mm- yyyy	R/W	Latest service date (can also be used for date of installation)
501	Operating hours since pow- er up	0	3.4E+38 h	Read	Total operation hours since last power up
503	Numbers of power up	0	0 65535	Read	Total number of power-ups since first power-up.

Parame	eter	Default value	Value range	Access level	Description
Alarm					
200	Fault status		One or more of the following values: 1, 2, 3, 4, up to 16	Read	Fault status 1: Path 1 error 2: Path 2 error 3: Dual slope calibration error 4: Database checksum error 5: Low power warning 6: Flow overload warning 7: Pulse A overload warning 8: Pulse B overload warning 9: Consumption interval error 10: Not used 11: Not used 12: Not used 13: Not used 14: Not used 15: Not used
202	Date of fault log reset	Last reset date	dd-mm- yyyy, hh:mm:ss	Read	Date of last fault log reset
204	Reset the fault log and faults	No	No, Yes	R/W	Reset the fault log and faults
205	Call up acknowledge	No	No, Yes	R/W	Select "Yes" to reset active call-up
209	Reset consumption log fault	No	No, Yes	R/W	Reset the consumption fault. Caused by too low or too high consumption in the log interval
210	Path 1 alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable current alarm on alarm output / call-up
211	Path 1 fault hours	e.g. 36 h	Read;		Total hours fault active
212	Path 1 fault counter  Path 1 fault appears	e.g. 4  Last fault appear date	0 65535 dd-mm- yyyy,	Read	Total number of faults.  Valid only if alarm is enabled  Last time the fault appeared.  Valid only if alarm is enabled
214	Path 1 fault disappears	Last fault disappear date	hh:mm:ss dd-mm- yyyy, hh:mm:ss	Read	Last time the fault disappeared. Valid only if alarm is enabled
215	Path 2 alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up. Valid only for 2-path solutions
216	Path 2 fault hours	e.g. 36 h	Read;	Read	Total hours fault active.  Valid only for 2-path solutions and if alarm is enabled

#### A.3 Diagnostic

Param	neter	Default value	Value range	Access level	Description
217	Path 2 fault counter	e.g. 4	0 65535	Read	Total number of faults.
					Valid only for 2-path solutions and if alarm is enabled
218	Path 2 fault appears	Last fault	dd-mm-	Read	First time the fault appeared.
		appear date	yyyy, hh:mm:ss		Valid only for 2-path solutions and if alarm is enabled
219	Path 2 fault disappears	Last fault	dd-mm-	Read	Last time the fault disappeared.
		disappear date	yyyy, hh:mm:ss		Valid only for 2-path solutions and if alarm is enabled
220	Dual slope alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
221	Dual slope fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
222	Dual slope fault counter	e.g. 0	0 65535	Read	Total number of faults.
					Valid only if alarm is enabled
223	Dual slope fault appears	e.g. 0 h	0 65535	Read	First time the fault appeared.
					Valid only if alarm is enabled
224	Dual slope fault disappears	e.g. 0	0 65535	Read	Last time the fault disappeared.
					Valid only if alarm is enabled
225	Parameter checksum alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
226	Parameter checksum fault	e.g. 0 h	0 65535	Read	Total hours fault active.
	hours				Valid only if alarm is enabled
227	Parameter checksum fault counter	e.g. 0	0 65535	Read	Total number of faults. Valid only if alarm is enabled
228	Parameter checksum fault	e.g. 0 h	0 65535	Read	First time the fault appeared.
	appears				Valid only if alarm is enabled
229	Parameter checksum fault disappears	e.g. 0	0 65535	Read	Password to change parameters in the flowmeter.
					Valid only if alarm is enabled
230	Low power alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
231	Low power fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
232	Low power fault counter	e.g. 0	0 65535	Read	Total number of faults.
					Valid only if alarm is enabled
233	Low power fault appears	e.g. 0 h	0 65535	Read	First time the fault appeared.
					Valid only if alarm is enabled
234	Low power fault disappears	e.g. 0	0 65535	Read	Last time the fault disappeared.
					Valid only if alarm is enabled
235	Flow overflow alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
236	Overflow fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled

Param	neter	Default value	Value range	Access level	Description
237	Overflow fault counter	e.g. 0	0 65535	Read	Total number of faults.
					Valid only if alarm is enabled
238	Overflow fault appears	e.g. 0 h	0 65535	Read	First time the fault appeared.
					Valid only if alarm is enabled
239	Overflow fault disappears	e.g. 0	0 65535	Read	Last time the fault disappeared.
					Valid only if alarm is enabled
240	Pulse A overload alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
241	Pulse A overload fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
242	Pulse A overload fault coun-	e.g. 0	0 65535	Read	Total number of faults.
	ter				Valid only if alarm is enabled
243	Pulse A overload fault ap-	e.g. 0 h	0 65535	Read	First time the fault appeared.
	pears				Valid only if alarm is enabled
244	Pulse A overload fault dis-	e.g. 0	0 65535	Read	Last time the fault disappeared.
	appears				Valid only if alarm is enabled
245	Pulse B overload alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
246	Pulse B overload fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
247	Pulse B overload fault coun-	e.g. 0	0 65535	Read	Total number of faults.
	ter				Valid only if alarm is enabled
248	Pulse B overload fault ap-	e.g. 0 h	0 65535	Read	First time the fault appeared.
	pears				Valid only if alarm is enabled
249	Pulse B overload fault dis-	e.g. 0	0 65535	Read	Last time the fault disappeared.
	appears				Valid only if alarm is enabled
250	Consumption alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
251	Consumption fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
252	Consumption fault counter	e.g. 0	0 65535	Read	Total number of faults.
					Valid only if alarm is enabled
253	Consumption fault appears	e.g. 0 h	0 65535	Read	First time the fault appeared.
					Valid only if alarm is enabled
254	Consumption fault disap-	e.g. 0	0 65535	Read	Last time the fault disappeared.
	pears				Valid only if alarm is enabled
255	Leakage alarm output ena- ble	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
256	Leakage fault hours	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
257	Leakage fault counter	e.g. 0	0 65535	Read	Total number of faults.
					Valid only if alarm is enabled

#### A.3 Diagnostic

Param	neter	Default value	Value range	Access level	Description
258	Leakage fault appears	e.g. 0 h	0 65535	Read	First time the fault appeared.
					Valid only if alarm is enabled
259	Leakage fault disappears	e.g. 0	0 65535	Read	Last time the fault disappeared.
					Valid only if alarm is enabled
260	Empty pipe alarm output enable	Yes	No, Yes	R/W	Select "Yes" to enable active alarm on alarm output / call-up
261	Empty pipe fault timer	e.g. 0 h	0 65535	Read	Total hours fault active.
					Valid only if alarm is enabled
262	Empty pipe fault counter	e.g. 0	0 65535	Read	Total number of faults.
					Valid only if alarm is enabled
263	Empty pipe fault appears	e.g. 0 h	0 65535	Read	First time the fault appeared.
					Valid only if alarm is enabled
264	Empty pipe fault disappears	e.g. 0	0 65535	Read	Last time the fault disappeared.
					Valid only if alarm is enabled
Servic	е	1	1	1	
510	Fixed flow mode enable	Yes	No, Yes	R/W	Select "Yes" to force the device to show a fixed flow value
					Default must be "No"
					Always manually reset the value to "No"
511	Fixed flow value	0	-1E+09 1E+09	R/W	Fixed flow value for enabled fixed flow
515	Controlling output A and B	Auto	Auto, Forced	HW key	Control of output A and B is used to stop or force the output A and/or B.
					For editing, use device menu "Service".
					Valid if pulse output is enabled
Power	•				
130	Consumed battery capacity	e.g. 2.054239		Read	The amount of energy consumed since last time the battery was replaced.
		Ah			Valid only for battery-powered versions
501	Operating hours since pow- er up	1105 h	3.4 E+38	Read	Total operation hours since first power up
503	Numbers of power up	e.g. 4	0 65535	Read	Total number of power-ups since first power-up.
540	Battery change enable	No	No, Yes	R/W	Select "Yes" to set battery installation date to current date and reset remaining battery operation capacity to maximum.
					Valid only for battery-powered versions
541	Battery installation date	last battery	dd-mm-	Read	Latest installation date of batteries.
		installation date	yyyy; hh:mm:ss		Valid only for battery-powered versions
542	Power supply mode	Battery only	Battery only, Mains only, Mains with backup battery.	Read	The flowmeter is either powered by battery only, mains only or by mains with battery backup.  The type is defined by the order code and cannot be changed.

Parame	eter	Default value	Value range	Access level	Description
543	Actual battery capacity	25.000000	0 50	R/W**	The capacity of the battery in Ah - Single 12.5 Ah - Dual battery pack 25.0 Ah Valid only for battery-powered versions
544	Battery alarm limit	80	0 90	R/W	Present an alarm when the consumed energy exceeds this percentage of the battery capacity.  Valid only for battery-powered versions

<sup>\*\*</sup> Maintenance = Read only

## A.4 Meter setup

Table A- 4 Meter setup parameters

Param	eter	Default value	Value range	Access level	Description
Meter :	Setup				
307	Flow velocity offset	0 m/s	-10 10 m/s	HW key	Velocity added to measured flow velocity
310	Calibration factor	1.0	0 2	R/W	This calibration factor will be calculated at the factory with wet-calibration.
311	Adjustment Factor	1	- 2 2	R/W	Meter correction factor for customer adjustment of the calculated flow value. Can be used at installations where a reference meter is used to get reference to the true flow rate
312	Transducer cable length	Product dependent	0 200 m	R/W	Cable length (m) from sensor to transmitter
372	Filter time constant	Product dependent	0 100 s	R/W	General time filter for flow measurement. Filter constant is the time that must pass before the filter's output value is at 70% of the change of its input value. Higher number gives a slower and more stable flow signal.
380	Protect linearization from user access.	No	No, Yes	Read	Protection of the linearization parameters. It is decided by the order number and cannot be changed.
					The linearization parameters are listed in the device menu "Linearization"

#### A.4 Meter setup

Parameter		Default value	Value range	Access level	Description
Totaliz	zer				•
400	Flow direction totalizer 1	Forward	Forward, Reverse, Net	R/W	Calculation principle on flow direction for forward, reverse or net flow
401	Totalizer 1 change date	Last change date	dd-mm- yyyy; hh:mm:ss	Read	Date and time when totalizer 1 function was changed
410	Flow direction totalizer 2	Reverse	Forward, Reverse, Net	R/W	Calculation principle on flow direction for forward - reverse or net flow
411	Totalizer 2 change date	Last change date	dd-mm- yyyy; hh:mm:ss	Read	Date and time when totalizer 2 function was changed
Pipe d	lata				
300	Number of paths	Product dependent	2	R/W	Number of paths on the sensor
302	Max sample frequency	15	15	Read	The maximum frequency for flow measurement
303	Sample frequency	0.5	15	HW key	The frequency at which the flow is measured
304	Rn for path 1	Product dependent	3.4E+38 m	Read	R-factor for path 1.
305	Rn for path 2	Product dependent	3.4E+38 m	Read	R-factor for path 2.
306	Inner pipe diameter	Product dependent	0.05 1.200 m	Read	Inner pipe diameter in meters.

#### A.5 Human Interface

Table A- 5 Human Interface parameters

Parameter		Default value	Value range	Access level	Description
420	Decimal point	Automatic point adjust	No point; One digit after point; Two digits after point; Three digits after point; Automatic point adjust.	R/W	Decimal numbers for displayed totalized value
422	Operator Menu 1	All	1 to 5	Read only	Menu setup 1. Totalizer 1 2. Totalizer 2 3. Actual flow rate 4. Error menu 5. Display test menu For editing, use device menu "Human Interface"

### A.6 Unit conversion table

The following tables show examples of totalizer and flow rate units. More are available via SIMATIC PDM tool

Table A- 6 Totalizer units

Unit	Correction factor
Default	1 m <sup>3</sup>
m <sup>3</sup> *100	0.01
Gallon (US)	264.1721
G*100 (100*Gallon)	2.641721
G*1000 (1000*Gallon)	0.2641721
MG (1000000*Gallon)	0.0002641721
Al (Acre Inches)	0.009728558
AF (Acre ft)	0.0008107132
CF*100 (100*ft3)	0.3531467
CF*1000 (1000*ft <sup>3</sup> )	0.03531467
I*100 (liter)	10
kl (1000*liter)	1
MI (Mega liter)	0.001

#### A.6 Unit conversion table

Table A- 7 Flow rate units

Flow rate	Correction factor parameter
Default	1 m <sup>3</sup> /s
m³/min (m³/minute)	60
m³/h (m³/hour)	3600
m³/d (m³/day)	86400
GPS (Gallon/second)	264.1721
GPM (Gallon/minute)	15850.32
GPH (Gallon/hour)	951019.4
GPD (Gallon/day)	22824465
MGPD (1000000*Gallon/day)	22.824465
CFS (ft³/second)	35.31467
CFM (ft³/minute)	2118.882
CFH (ft³/hour)	127132.8
I/s (liter/second)	1000
I/min (liter/minute)	60000
I/h (liter/hour)	3600000
MI/d (1000000ILiter/day)	86.4

Settings

## B.1 Factory settings

The transmitter is from factory configured according to the order specification.

For the calibration / configuration of the flowmeter the application specific pipe dimensions and the specific transducer locations can require an update.

#### Note

For type-approved and verified SONO 3500 CT flowmeter the settings are HW key protected and therefore read only. This HW key is protected via the verification sealing. The verification sealing can only be broken by the user with the acceptance of the local authorities.

Table B- 1 Factory settings

Identification	2-path factory settings (DN 50 to DN 1200)	Possible settings
Meter identification	-	Free text 15 characters
Application location	-	Free text 15 characters
Display menu	Menu 1 – 5 (all)	Menu 1 – 5, min one of the five
Pipe data		
Number of paths	2	1 or 2
Inner pipe diameter (m)	for SONO 3500 CT factory pre- configured according the order code	may not be changed
Q max	Qmax is 105% of Qs (Qs is shown on the system nameplate). For SONO 3500 CT factory pre-configured accord- ing the selection via the order code.	Adjustable
Low flow cut-off (% of Qmax)	0.25 % For SONO 3500 CT factory preconfigured. It is %-value related to the Qmax setting. The %-value is equal to 50% of Qi (Qi is shown on the system nameplate).	Adjustable between 0 10%
Filter time constant	Factory pre-configured to typical 5 s (for larger pipe size higher values are used)	Adjustable between 5 1000 s
Geometry factor path 1	For SONO 3500 CT factory preconfigured according the order code	Auto set from pipe geometry help program in PDM
Geometry factor path 2	For SONO 3500 CT factory pre- configured according the order code	Auto set from pipe geometry help program in PDM
Correction factor		
Costumer correction factor	1	0.5 1.5

## B.1 Factory settings

Measuring unit and factors		
Flow unit factor	3600 (for flow unit m3/h)	Auto set from unit guide
Totalizer volume unit factor	1	Auto set from unit guide
Flow unit text	m³/h	Auto set from unit guide, but only m³/h can be shown on display
Totalizer unit text	m <sup>3</sup>	Auto set from unit guide, but only m <sup>3</sup> can be shown on display
Totalizer directions		
Totalizer 1 direction	Forward	Forward/Reverse/Forward net/Reverse net
Totalizer 2 direction	Reverse	Forward/Reverse/Forward net/Reverse net
Digital output 1		
Active	On	On/off
Direction	Forward	Forward/Reverse/Forward net/Reverse net
Amount per pulse	0.1 m <sup>3</sup>	Unit: The same as Totalizer unit
		Value freely selectable
Pulse width	5 ms	5, 10, 20, 50, 100, 200, 500 ms
Digital Output 2		
Active	On	On/off
Function	Alarm	Pulse/Alarm/Call up
Direction	No influence, while "Alarm"	Forward/Reverse/Forward net/Reverse net
Amount per pulse	No influence, while "Alarm"	Unit: The same as Totalizer unit
		Value freely selectable
Pulse width	No influence, while "Alarm"	5, 10, 20, 50, 100, 200, 500 ms

# Index

B Battery indicator Reset, 39 Battery specifications, 68	Indoor/outdoor, 19 Pipe mounting, 25 Wall mounting, 25 Internet Contact person, 10, 56 Flowdocumentation, 10
С	L
Commissioning	Lithium batteries
with PDM, 40 Contact person, 11	Return, 61 Safety, 13
	Local display, 37
D	
Decontamination, 60	М
Diagnose with SIMATIC PDM, 64	Maintenance, 53 Measuring principle, 17
Diagnostic parameters, 76 Document history, 7	Menu items, 38
	Meter setup parameters, 81 MODBUS network, 42
E	
EDD, 7 EDD files	0
Download, 41	Output parameters, 76
Installation, 41 Error codes, 63	P
Ex Approval, 14	PDM
_	Commissioning, 40
F	
Factory settings, 85 Firmware, 7	R
Flow factor, 17 Flow velocity, 17	Repair, 53 Return procedures, 60
1 low velocity, 17	return procedures, oo
Н	S
Hazardous areas, 14	Safety, 13
Human Interface parameters, 83	Scope of delivery, 8 Service, 53
1	
Identification parameters, 73	

Installation

### Т

Temperature specifications, 19 Transit time, 17

#### ٧

View process values, 46

